

# THE POWER OF ONE

FY17 GLOBAL INTEGRATED CAMPAIGN

TABLE OF CONTENTS

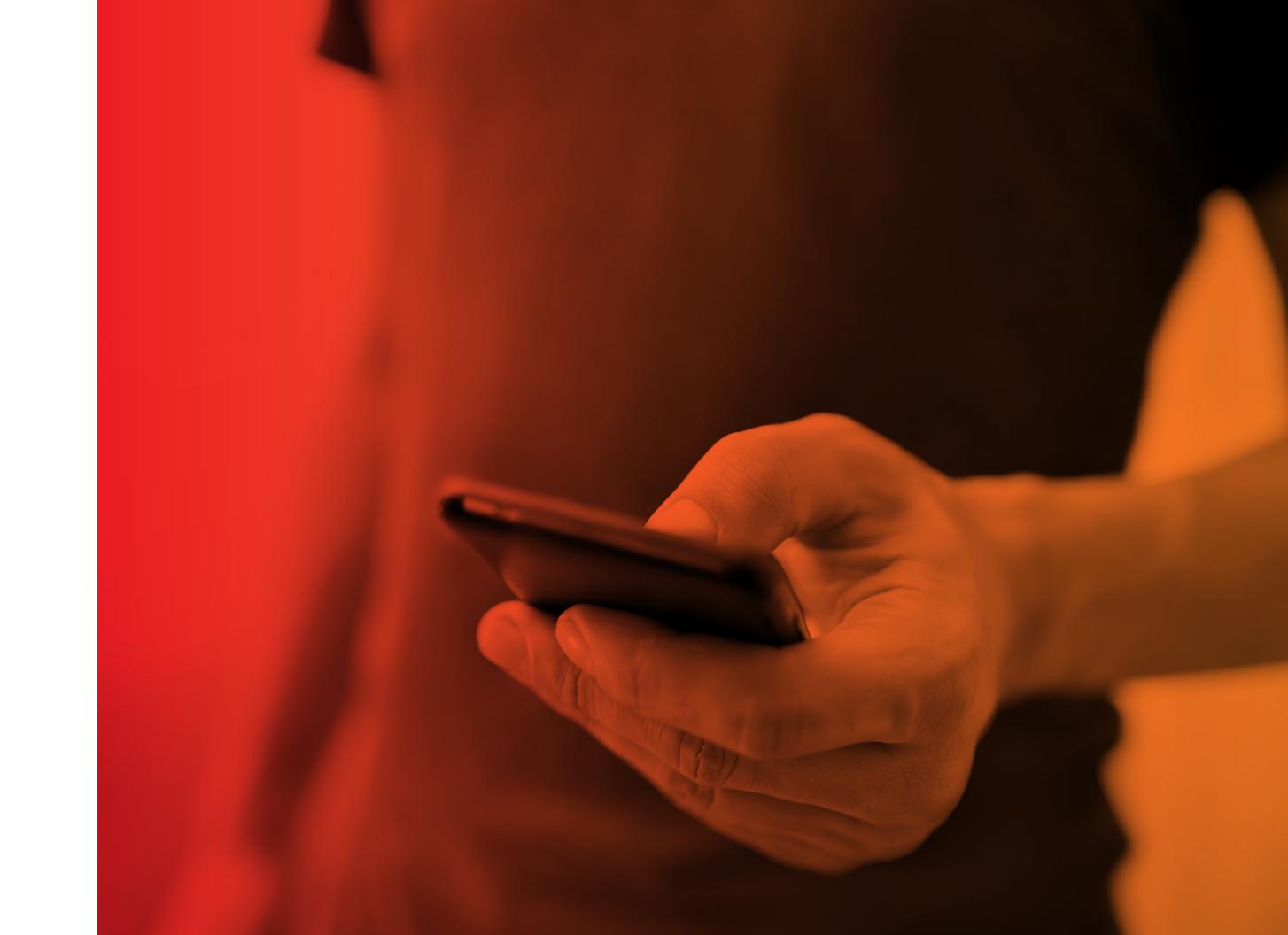
Introduction
What this guide provides and how it can help drive sales.
Campaign Overview
A summary of the campaign's goals, objectives, and audience, and how sales can use the campaign
Cloud business objectives.
Campaign Components
Descriptions of the concept, themes, messaging, creative, and technology that bring the global integration of the second
Campaign Strategy
The why, what, and how behind each part of the campaign, including the microsite, media, emails, a
Assets Matrix
A high level view of the assets being deployed in each phase.
Timeline & Contact Information
A schedule for how the campaign will unfold over time, and how to contact us with any questions a
and how to use it to drive sales.

n to further Oracle Marketing	
egrated campaign to life.	
, and social posts.	

about the campaign

## INTRODUCTION

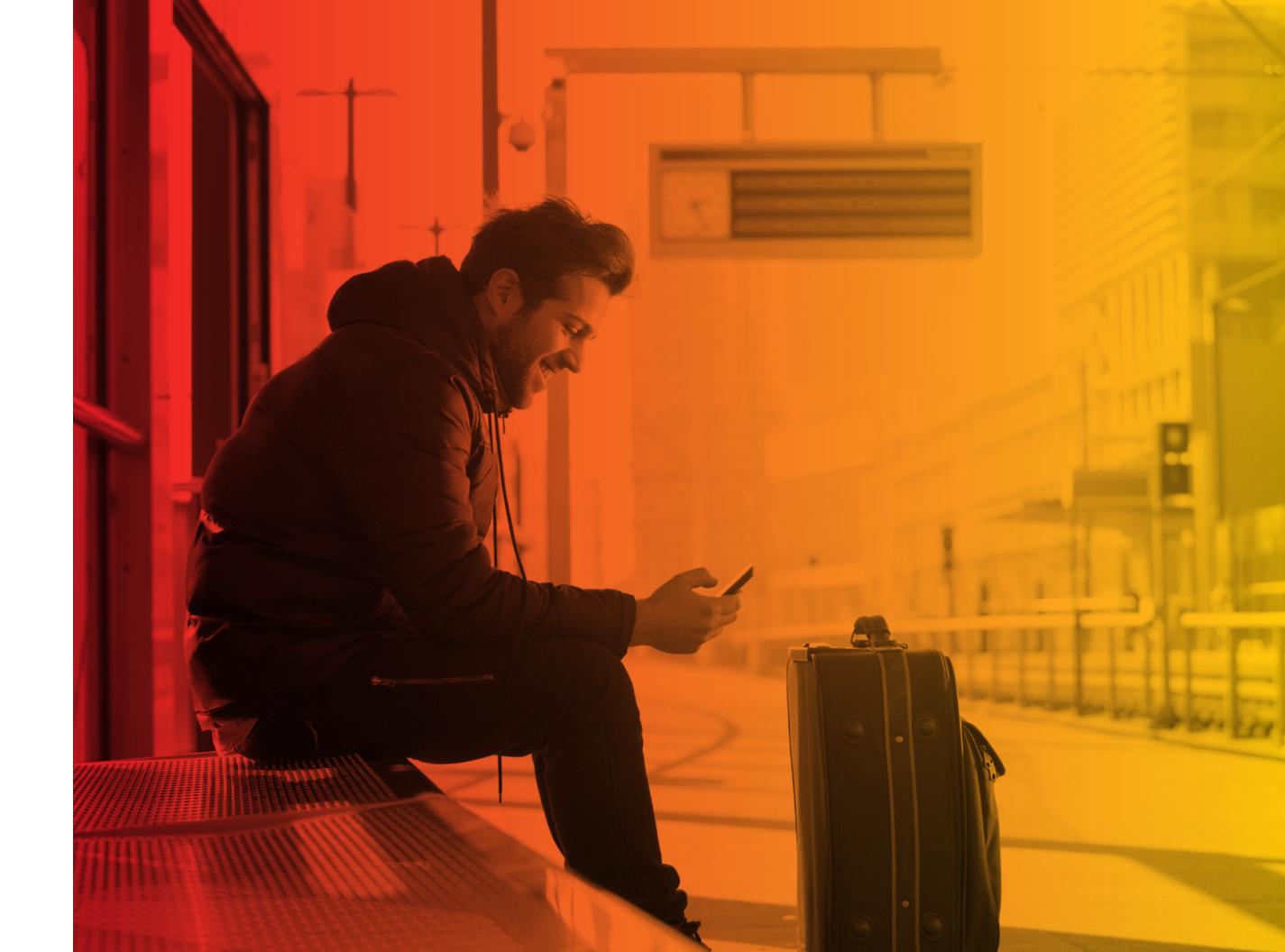
The purpose of this guide is to explain the goals, strategy, and execution of the global integrated campaign so that its various elements can be used to prove the value of our solutions to prospects and move them forward in the buying process. You'll find information that will help inform conversations with prospects, as well as the right timing and next steps that will propel prospects forward towards a purchase.



### CAMPAIGN OVERVIEW

This global integrated campaign explains how Oracle Marketing Cloud helps Modern Marketers deliver exceptional customer experiences, generate quality leads, and drive sales—all while reducing complex software integrations. Through content on six themes that we have identified as relevant challenges to the Modern Marketer—customer experience, data-driven marketing, marketing automation, cross-channel marketing, mobile marketing, and account-based marketing—in-depth assets provide practical resources for our prospects, enabling them to better meet their goals and solidifying the need for Modern Marketing solutions. The reports, guides, and case studies are housed on our campaign microsite organized by theme, and the rich content includes assets for each phase of the buying process, from awareness through evaluation. Many of the assets are placed behind form registration in an effort to capture leads through downloads of the assets.

In addition to showing how our products help marketers achieve strong results by delivering a data-driven customer experience, the campaign provides us with the opportunity to demonstrate the power of our own solutions. That means using our platforms to break down silos and collaborate to present a single, powerful story across all channels in an orchestrated fashion ultimately, helping the sales team close new business and increase revenue. As we do that, we're using our technology to build a digital lead generation campaign that will serve as a case study to share with prospects.



## CAMPAIGN GOALS

1) Generate leads and drive awareness, engagement, and adoption of our solutions.

- 2) Build strong market presence and extend our market leadership.
- 3) Align our marketing team behind an integrated campaign that uses our tools to drive demand through:
  - Utilizing Oracle Sites Cloud Service
  - Using Orchestration and Integration
  - Optimizing MarTech Stack
  - Using Oracle Eloqua, Oracle BlueKai, Demandbase, SiteCatalyst, and Oracle Maxymiser to manage the campaign and microsite, generating results and experiencing what customers go through

### CAMPAIGN AUDIENCE

The first phase of the campaign is focused on our current customers and on marketing technology influencers and decision makers in B2B and B2C companies.



## CAMPAIGN CONCEPT

In this concept we explore the duality of what power means to both marketing leaders and to the platforms that help them deliver the best of their brands to prospects and customers. With Oracle Marketing Cloud, these leaders can remove the silos that have historically existed within marketing, unify marketing operations into one single, end-to-end solution, and get better results in less time. Additionally, through the ability to provide prospects with tailored content and interactions that resonate with their preferences and phase in the buying process, marketers honor the power of each prospect.

In simplifying operations and focusing on individuals, marketers become more powerful.

# THE POWER OF ONE



## THE MICROSITE

We created a robust digital content hub to house the in-depth content. Built on Oracle Sites Cloud Service, the microsite features reports, guides, white papers, case studies, and ebooks that are organized by six marketing themes. This content helps prospects create rich, personalized digital experiences in order to generate quality leads and drives sales. The site utilizes Oracle Eloqua forms on all gated assets, so once prospects download their first asset, the next time they download an additional asset, we use progressive profiling to provide them with new form fields that enrich our database. In addition, based on the content theme, we're able to retarget the prospect with the right content for their preferences and stage in the buying cycle. The site was built to grow over time, enabling us to add content to keep the site fresh while encouraging prospects and customers to return multiple times.

Visit the microsite at: sites.oracle.com/power-of-one





## THE SIX THEMES

The following themes were identified by Product Marketing as the top challenges and initiatives for leading marketers in multiple industries. The associated subtitles based on the Power of One concept communicate the impact and importance of each discipline.

Customer Experience Data-Driven Marketing Marketing Automation Cross-Channel Marketing Mobile Marketing Account-Based Marketing

### **Customer Experience**: The Power of Advocacy



### Marketing Automation: The Power of Timing

### Data-Driven Marketing: The Power of Insight

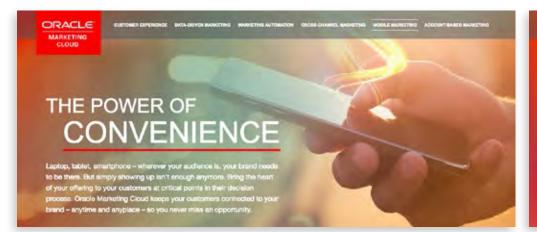


### Cross-Channel Marketing: The Power of Connection



Mobile Marketing: The Power of Convenience

### Account-Based Marketing: The Power of Personalization



ORACLE THE POWER OF PERSONALIZATI



### THE MESSAGING

To target both the B2C and B2B personas with relevant content, we developed themes and associated assets and messaging that resonate with each. For example, we targeted B2B personas with assets, media, and emails to help them optimize their marketing automation and account-based marketing programs. To target B2C personas, we featured assets to help them maximize their mobile and cross-channel marketing. Content about data-driven marketing and customer experience is provided to both B2B and B2C personas, with distinct tone and terms for each.

The tone of the messaging throughout the campaign is informative and educational. We're speaking to marketing leaders in their own language about how Oracle Marketing Cloud can solve their most pressing problems and help them get results with ease. At each step along the way, messaging tailored to prospects' preferences and phase in the buyer's journey (from awareness through evaluation) generates sales qualified leads and enables the sales team to contact prospects at the right time.



### THE CREATIVE

To visually communicate the concept of The Power of One, we designed bold, bright imagery to make the creative and the idea of power stand out. We found new ways to use Oracle brand colors through the use of layered gradients that create an energetic, powerful feel to match the imagery.

To show our ability to target an individual, we made the home page images noisy but with one person in clear focus. On the theme pages we used warm light swirls to capture our power through all tactics. Each theme uses a unique brand color blended into dynamic gradients, providing a separate look and feel to carry across all channels. Even the asset thumbnails were purposely tilted to give them a sense of realism. We also used video backgrounds to illustrate the active, energetic feel of the site.

Throughout the campaign, we made sure to include all races, genders, and manner of dress in the imagery in order to connect with diverse, global audiences in both B2B and B2C spaces.



### THE POWER OF CONNECTION



### THE POWER OF ADVOCACY





### THE POWER OF INSIGHTS

### THE POWER OF CONVENIENCE







## THETECHNOLOGY

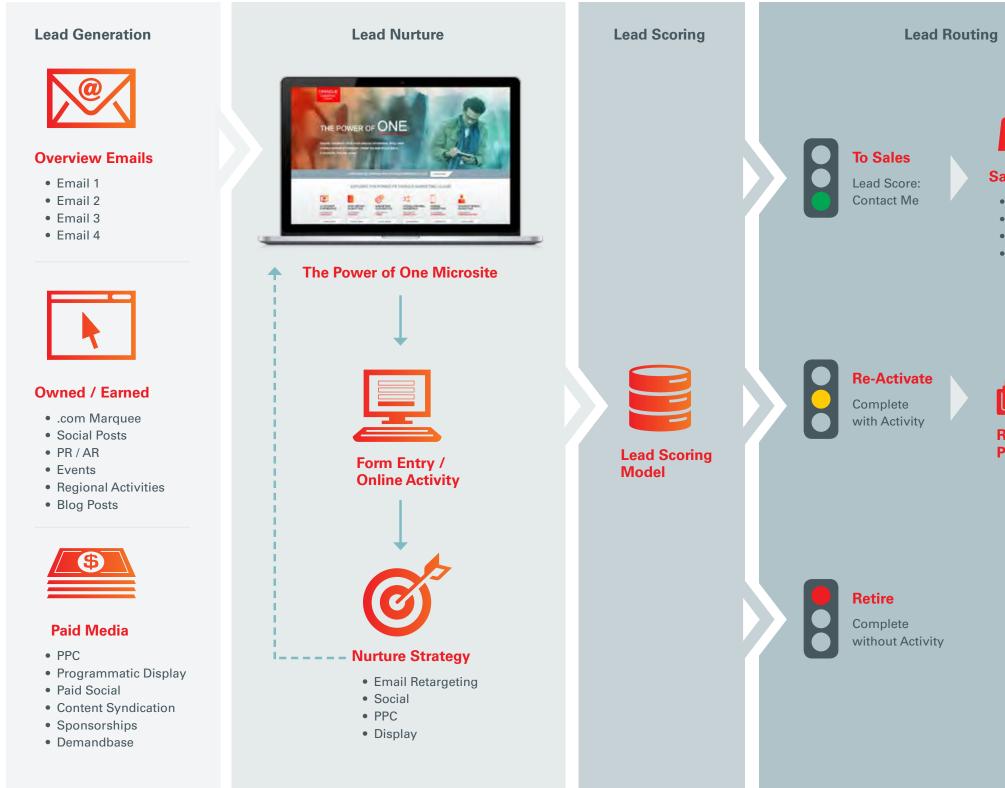
To demonstrate the power of Oracle Marketing Cloud, we're using our tools to enhance the customer experience, generate leads, and drive sales. We built the entire microsite on Oracle Sites Cloud Service. We're using Oracle BlueKai for data management. We're leveraging our partnership with Demandbase to target our largest prospects. And we're relying on Oracle Eloqua for sophisticated segmentation, lead scoring, and personalization. Using our platforms, we're ensuring that prospects receive content and interactions that are customized based on their preferences, online behavior, and phase of the buyer's journey. Along the way, we're also building a case study that demonstrates the power of our tools so that prospects can see it in action.



## THE CAMPAIGN STRATEGY

With our overall goal of generating leads while reinforcing Oracle as an industry thought leader, we carefully crafted this campaign to connect with the right prospects and then continue educating them on the solutions we provide. Across six themes, we offer in-depth assets to provide practical resources for our prospects and solidify the need for our solutions. The microsite's rich content includes assets for the awareness, consideration, and evaluation phases of the buying process.

See how the many moving parts fit together >





### **Sales Enablement**

- Oracle Eloqua Engage
- Collateral
- Demos
- Competitive Sheet



**Re-Activation** Program

## THE LEAD GEN STRATEGY

We're using the microsite as the hub of the campaign, driving traffic there via media ads, social posts, blog posts, and emails to our database. We're also ensuring the microsite is optimized for organic search. The goal is to generate leads through downloads of our gated content, while prompting prospects to self-select the theme that resonates with them the most (indicated by the content they download).



### **Overview Emails**

- Email 1
- Email 2
- Email 3
- Email 4





### **Owned / Earned**

- .com Marquee
- Social Posts
- PR / AR
- Events
- Regional Activities
- Blog Posts



### Paid Media

- PPC
- Programmatic Display
- Paid Social
- Content Syndication
- Sponsorships
- Demandbase









The Power of One Microsite

## MEDIA

We're using Demandbase, programmatic, and display media to reach our audiences wherever they are. Utilizing our partnership with Demandbase, we're able to reach our top prospects via IP address targeting. Our programmatic and display media casts a wider net and captures our audience on the sites that they visit. Our banner ads focus on telling the overall story of the power of our solutions. Once prospects arrive at the microsite, they can explore the themes and download content that piques their interest. We'll test messaging and creative to see which versions of the ads perform the best, then optimize accordingly.





## OVERVIEW EMAILS

We first send welcome emails to prospects already in our database in an effort to engage them. By sending these emails, we are asking them to visit our microsite and then prompting them to select a theme of interest. Through progressive profiling, we then ask for additional information and build lead intelligence in order to further tailor content and interactions (and set up strong sales conversations).

### THE POWER OF ONE

### EXPLORE THE POWER OF ONE

We understand the challenges that come with today's complex technologies and disparate data. We know that creating meaningful experiences for your customers on their terms, tailored to whatever they want, whenever they want it, is a tall order.

That's why we've created the Power of One resource center. Our in-depth reports, case studies, and guides about Modern Marketing explain how to:

- Unify the moving parts of digital marketing operations into one powerful platform that drives results.
- Simplify your technology to attract and retain your ideal customers—with ease.
- Deliver the best of your brand anywhere, at any time.

From customer experience and data-driven marketing to cross-channel and mobile marketing, we'll equip you with the solutions you need to create powerful results.

### EXPLORE

Oracle Corporation - Worldwide Headquarters, 500 Oracle Parkway, OPL - Email Services, Redwood Shores, CA 94065, United States

Your <u>privacy</u> is important to us. You can update your <u>email subscriptions</u> or you can <u>opt-out</u> of all Oracle Marketing emails at any time.

Please note that opting-out of Marketing communications does not affect your receipt of important business communications related to your current relationship with Oracle such as Security Updates. Event Registration notices, Account Management and Support/Service communications. Email: <u>marketingcloud ww.grp@oracle.com</u>

Contact Us







## SOCIAL POSTS AND OMC BLOG

To drive prospects to the microsite, we're also utilizing our social channels to connect with our audience. We're using organic posts on LinkedIn, Twitter, and Facebook to reach prospects who already follow us, and we're using promoted posts to connect with additional target audience members.

Given the reach of the Modern Marketing Blog, well-crafted posts that encourage readers to explore the microsite are another way to raise awareness about the campaign and solutions.

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MARKETING

CLOUD

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Marketing

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Cloud 🥑

Home

About

Photos

Reviews

Likes

Events

Videos

Posts

Create a Page

Q







ORAGLE MARKETING GLOUD What Does the Future Hold For Agencies and Marketers? → Read more A Share





Why CMOs Need To Know the Difference **Between Cross Channel Orchestration** and Coordination

Let's cut right to the chase kids. It is important for CMOs and all marketers to differentiate between cross channel coordination and orchestration. Sending..

→ Read more - Share







TESTING & OPTIMIZATION

### What To Do When You've Run Out Of **Testing Ideas**

If you're running a testing program to optimize your customers' experience, you're already doing things right. Gaining valuable insights through testing will...

→ Read more Share

📫 Liked 🔻 🛛 🦂 Share 🖋 Status 💽 Photo / Video

### Write something on this Page....

**How Modern** 

**Marketing Works** 



### Oracle Marketing Cloud

"Marketers can either reserve their spot with confirr deliverability dice with each send." Take another loo opt-in with Pradeep Mangalapalli. http://ora.cl/Cv09

More -





OBILE MARKETING

### The Biggest Mobile Marketing Trends of 2016

Been a few weeks, but it's Friday Five time - a curated collection of five recent articles on one topic. This go round it's all about mobile marketing. Top ....

Read more Ashare





EMAIL MARKETING Taking Another Look at Confirmed Opt-in

Email marketers have shied away from the idea of confirmed opt-in, also known as double opt-in, for a long time now. Given the evolution of email and its.

→ Read more Share



### MARKETING AUTOMATION

### How to Rock the World of Events and Marketing Automation

Did you know that 82% of marketers cannot quantify the data that is collected from attendee interactions at their company events? That leaves only 18% of ...

→ Read more Ahare



### PRODUCT NEWS

Oracle Named a Leader for 5th **Consecutive Year in Gartner Magic Quadrant for CRM Lead Management** 

Digital marketers are in a constant battle between driving leads and managing their CRM systems. With the ever growing and evolving CRM Lead Management market..

→ Read more A Share



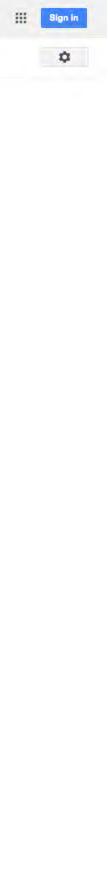
## PAID & ORGANIC SEARCH

Pay-per-click ads and organic search optimization work together to elevate our prominence in search results, complimenting the visibility of OMC.com.

Google	oracle marketing cloud	. • •		8
	All News Images Videos Maps	s More - Search tools		
	About 6,060,000 results (0.57 seconds)			
	Oracle Marketing Cloud - eloqua.cor www.eloqua.com/OracleMarketingCloud Personalize Every Experience with the Marketing Learn the ABCs of CXO · Fast & Accurate Testing Oracle Compendium Demo Marketing Maturity Report	Cloud. Learn More!		
	Business Cloud Solutions - microsof www.microsoft.com/enterprise • 4.3 **** rating for microsoft.com See How 4.8 Million Athletes in 170 Countries Cell Cloud Infrastructure · Data Insights · Enterprise Pr Accuweather Case Study · Temenos Story · Partne	ebrate Results. roductivity - Business Processes		
	Adobe Marketing Cloud - Adobe.com	more. t time · Tools to Master your Apps		
Data-Driven Marketing Platform   Oracle Marketing Cloud https://www.oracle.com/marketingcloud/   Oracle Corporation Modern Mark continues his epic Journey to Modern Marketing in Episode 10: Social Marketing. Watch him explain how you can plug in social media marketing				
	Products Products. Tame the Complexity of Digital Marketing! Home	Social Marketing Oracle's Social Marketing provides the most comprehensive social		
	Content Marketing Oracle Content Marketing makes it easy for everyone in your	About Oracle Marketing Cloud Modern Marketers choose Oracle Marketing Cloud's data-driven		
	Responsys Oracle Responsys provides B2C marketing teams a centralized	Cross-Channel Marketing Oracle's Cross-Channel Marketing solution empowers marketers to		
	More results from oracle.com »			
	Marketing Cloud (@OracleMktgClou https://twitter.com/OracleMktgCloud	d)   Twitter		
	2 hours ago - View on Twitter	2 hours ago - View on Twitter		
	What To Do When You've Run Out Of #Testing Ideas via Rebecca Feld #data ora.cl/sq51 pic.twitter.com/d3sNFEHHh	Rock your #CorporateEvents with Event & #MarketingAutomation: ora.cl/YS5s pic.twitter.com/NjBWHL44L	>	
	Marketing Cloud   Customer Experie https://cloud.oracle.com/en_US/marketing.cl Oracle Marketing Cloud personalizes customer e marketing, social marketing, and data managemen	loud   Oracle Corporation    experiences with marketing software including content		
	Oracle Marketing Cloud - Oracle Hel docs.oracle.com/cloud/latest/marketingcs_gs Modern marketers choose Oracle Marketing Clou marketing with data management to deliver person	s/ ▼ Oracle Corporation ▼ ud solutions to create ideal content, and social		
	Oracle Medicating Cloud, VauTube			

Oracle Marketing Cloud - YouTube https://www.youtube.com/channel/UCEHbI6FUjCJr3k-b7kKOiDQ -Interested in cross-channel marketing, content marketing, social marketing, marketing automation, and data management? The Oracle Marketing Cloud ...

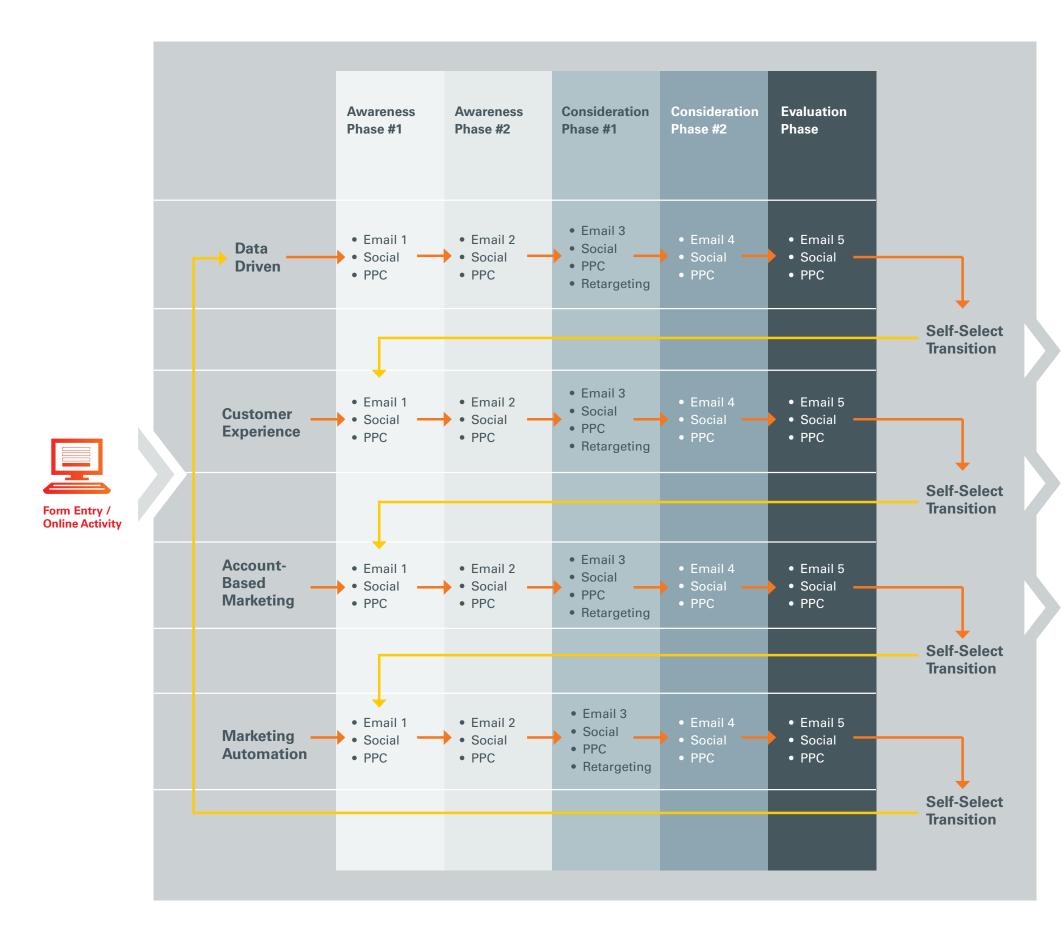
Oracle Marketing Cloud | Facebook www.facebook.com > Places > Redwood Shores, California > Professional Service •



## **B2B LEAD NURTURE STRATEGY**

Once prospects have chosen a theme that interests them, we further educate them through a series of content associated with that theme. Through lead nurture emails, media, social channels, and Oracle Eloqua Engage emails, we continue to provide valuable information about the power and possibilities of our solutions and help prospects through their buyer's journey.

For the B2B audience, the four themes are data-driven marketing, customer experience, account-based marketing, and marketing automation. Since data-driven marketing and customer experience apply to both B2B and B2C audiences, we've customized the emails for each group.





Lead Score: Contact Me



Complete with Activity

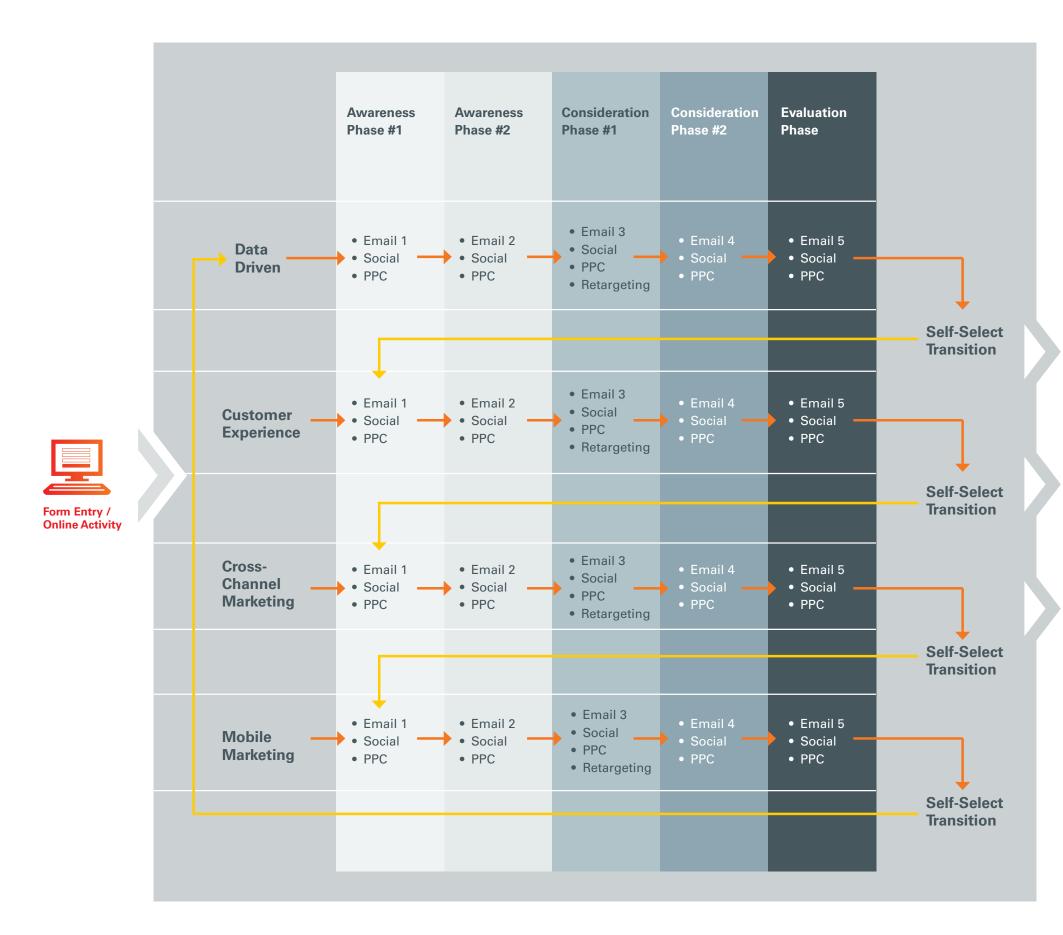


### Retire

Complete without Activity

## B2C LEAD NURTURE STRATEGY

For the B2C audience, the four themes are data-driven marketing, customer experience, cross-channel marketing, and mobile marketing. Since data-driven marketing and customer experience apply to both B2B and B2C audiences, we've customized the emails for each group.







Complete with Activity



### THEME EMAILS

When a prospect downloads content from the microsite about a certain theme, that behavior is tracked in Oracle Eloqua. The user is then placed into that theme email track. There are six themes: customer experience, data-driven marketing, marketing automation, cross-channel marketing, mobile marketing, and account-based marketing. The email series for each theme contains six messages. Since data-driven marketing and customer experience apply to both B2C and B2B audiences, we have distinct tracks for each.

The lead nurture email streams target B2B and B2C personas, focusing on their pain points and how we can help. To do that, most of the six themed email series tell the story of a high-profile company that has achieved success through our solutions. Each email ties a step of the success story to a different asset. Every serialized email can stand alone if necessary, but also uses foreshadowing. Cliff hangers provide just enough information to make prospects curious about the next part of the client story and the solutions the company used to achieve results. In order to learn more, they must open the next message and download the related asset.



### TRUE. SEE HOW ACCOUNT-BASED MARKETING DELIVERS HIGHER ROI

Less than 1% of leads actually turn into revenue-generating customers, according to Forrester Research. As shocking as that sounds, there is a silver lining:

Marketers who adopt account-based marketing (ABM) strategies are more successful and more competitive than their peers who market solely to individuals. In fact, 84% of B2B marketers say that ABM delivers higher ROL

To discover how ABM can help you increase revenue, read our ABM Guide for Modern Marketers, and learn how to:

- Gain an end-to-end view of each buyer's journey across all channels.
- Create timely, relevant, and personalized campaigns that will resonate with each prospect or account individually.
- Use predictive analytics to build lead-to-account matching to target your top
   prospects within your key accounts.
- Uncover hidden qualified leads like SaaS provider RingCentral, whose
  marketers found 200,000 untapped opportunities.

### DOWNLOAD

Oracle Corporation - Worldwide Headquarters, 500 Oracle Parkway, OPL - Emsil Services, Redwood Shores, CA 94065, United States

Your <u>privacy</u> is important to us. You can update your <u>email subscriptions</u> or you can <u>opt-out</u> of all Dracle Marketing emails at any time.

Please note that opting-out of Marketing communications does not affect you receipt of important business communications related to your current relationship with Oracle such as Security Updates, Event Registration notices, Account Management and SupportCervice communications. Emsil: <u>marketingcloud ww orp@oracle.com</u>

Contact Us







### SALES ENABLEMENT

Oracle Eloqua Engage emails provide the sales team with customizable email templates that are aligned with the campaign's tone. There are three Oracle Eloqua Engage emails per theme, and sales representatives choose which theme to use based on the online behavior of the prospects and any past conversations they've had. Using these personalized emails, sales can reach out to prospects easily and efficiently.

Hi Phil,

I hope you're doing well. (Insert Connection Sentence). I'd love to set up some time to discuss all the ways Oracle Marketing Cloud can help...

For the CMO: enable Oracle with technology that marketers love, IT trusts, and that breaks down internal silos that affect and frustrate customers. For the VP of Digital Marketing/Demand Generation: Oracle deliver the best of your brand with personalized customer experiences regardless of channel or device. For the VP of Media/Advertising: Oracle activate real-time data with relevant messaging to orchestrate meaningful customer interactions across all digital channels.

Oracle Marketing Cloud helps brands like yours:

- Drive down acquisition costs and increase customer lifetime value by delivering individualized customer experiences at scale.
- Improve customer experience and brand loyalty with personalized and meaningful experiences across all channels.
- · Grow revenue and prove marketing ROI by delivering scalable marketing programs.

If you're interested in how Oracle Marketing Cloud can help Oracle Modern Marketers keep pace with the modern B2B customer, let me know when you're available and I'll put some time on our calendars.

I look forward to hearing from you!

All the best, Adam

ORACLE

MARKETING Adam Hammett

Oracle Marketing Cloud



Hi Phil,

I hope you're doing well. I'm following up on my previous email regarding cross-channel marketing and how Oracle Marketing Cloud can help automate campaign orchestration, deliver integrated messaging across all channels, drive customer retention and brand loyalty, all while increasing revenue and proving marketing ROI.

JD Williams partnered with Oracle Marketing Cloud and increased customer email conversions 92% by identifying customer preferences to improve personalization and increase engagement.

If you're interested in learning more about Oracle Marketing Cloud, I'd love to set up a call within the next few weeks. What's your availability look like? If there is someone else I should be reaching out to, I'd appreciate any direction.

All the best, Adam

ORACLE

MARKETING CLOUD

Adam Hammett

Hi Phil.

I wanted to share a piece of content that may interest you and see if you're free to chat about how Oracle Marketing Cloud can help Oracle improve customer lifetime value and increase ROI.

Let me know when you're available and I can put some time on our calendars.

Oracle Marketing Cloud

ש in f



Happy reading! Adam

MARKETING

Adam Hammett

Oracle Marketing Cloud

successful digital marketing strategy.



Five Ways Marketing Can Drive Higher Online Commerce highlights the key ingredients to a

## RETARGETING MEDIA

Retargeting our audience based on the content they interact with is an integral part of the campaign. We first identify prospects' theme of interest based on the pages they visited or the content they downloaded. Then, we retarget them via social networks and display banner ads. This behavioral targeting helps drive additional interaction, build lead intelligence, and deepen relationships with prospects.





DOWNLOAD THIS GUIDE

## ASSETS

To provide valuable information and educate prospects, we're providing in-depth reports, ebooks, guides, video case studies, and white papers that span the buyer's journey from awareness through evaluation. The following is the asset matrix, which shows the assets by theme and phase of the buyer's journey.

### ORACLE MARKETING CLOUD OVERVIEW

AssetThumbnail (active link)	AssetTitle (active link)	Asset Summary
	Deliver the Best of Your Brand: How Modern Marketing Works for You	Modern Marketers know they need to deliver personalized, relevant experiences. In order to do this, they need innovative technology we that offers essential tools—from data management and optimization automation and cross-channel marketing.

ant, and timely customer within an open platform tion to marketing

### CUSTOMER EXPERIENCE

AssetThumbnail	AssetTitle	Asset Summary
Revenue August: Replace Should the Chief Marketing Officer Oversee the Whole Customer Experience?	Constellation Research: Should the Chief Marketing Officer Oversee the Whole Customer Experience?	As customer expectations continue to rise, businesses need to appoint a senior executive like the Chief Marketing Officer to deliver exceptional, end-to-end customer experiences. It's a tall order, but if done right, enhanced customer experiences translate into loyalty, repeat business, and revenue.
A first and a state of the stat	Awareness Consideration Evaluation	
Contraction Defines The Experience Your Oustomers Went	Customer Experience Simplified	Much of the customer experience is broken because the marketing experience is broken. But it's not marketing's fault. With legacy technology, marketers only get a distorted view of the customer because data silos cannot be shared across channels. In fact, a recent
Image: Section of the section of t	Awareness Consideration Evaluation	Forbes article states that "65% of marketers are not giving consumers what they want."
The Income Association association association with the manufacture association associatii	<u>The Truth About the Martech Stack:</u> What You May Not Know May Cost You	There seems to be no end to the growing number of marketing technologies available today. Currently, there are 4,000 MarTech solutions on the market—a 2,500% increase
	Awareness Consideration Evaluation	over 2011. With so many options, identifying the right ones and getting them to work together isn't easy. How do you do it? By choosing an open platform that offers pre- integrated apps, offering an open infrastructure for future innovations.
The Guide to Building Your Marketing Technology Stack	<u>The Guide to Building Your Marketing Technology Stack</u>	The growing number of MarTech tools available today is overwhelming. Since 2011, this number has increased by 2,567%. With more MarTech options, marketers now have better tools to help them engage customers and deliver results. The hard part is choosing the
	Awareness Consideration Evaluation	right MarTech solutions.
	Zalora Creates Personal Customer Relationships with Oracle	As the largest fashion e-commerce company in Southeast Asia, Zalora believes that style and fashion should not be a luxury, but should be made available to all. When they first began marketing, Zalora originally used batch-and-blast communications. As the business
CARCO ONE Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management Management M	Awareness Consideration <b>V</b> Evaluation	evolved, they saw a greater need to embark on a journey to establish relationships with customers.

### DATA-DRIVEN MARKETING

AssetThumbnail	AssetTitle	Asset Summary
ARGYLE      MEDIA     MARGYLE      THE DATA-DRIVEN CMO      Marginal and a second and a sec	<u>Argyle: The Data Driven CMO</u>	Today's Chief Marketing Officer is tasked with many demands, ma challenging with the ever-evolving digital domain. Their biggest cha personalization to demonstrate and drive clear ROI to the executive
	Awareness Consideration Evaluation	
The Guide to Advertising Accountability	<u>The Guide to Advertising Accountability</u>	Accountability in marketing means one thing: Can you deliver on w good news is that using a data management platform and data-driv you improve accountability—especially when it comes to revenue.
	Awareness Consideration Evaluation	know about your prospects, the more precisely you can market to they're ready to buy.
Maximiza Your Marketing	<u>Maximize Your Marketing: Eight Questions to Ask</u> as You Introduce a Data Management Strategy	A solid data management platform (DMP) and strategy are imperat create audience communications that deliver quality engagements
	Awareness Consideration Evaluation	
The Programmatic Guide	<u>The Programmatic Guide For Modern Marketers,</u> <u>Publishers and Media Planners</u>	Gone are the days of advertising where marketers were mainly cha awareness, and recall. Today's Modern Marketers (and advertisers) and data-driven experts as well as brand champions and storyteller that programmatic ad spending will be over \$20 billion in 2016, mo
	Awareness Consideration Evaluation	amount seen in 2014.
	<u>The Economist Reinvents Advertising Sales</u> and Achieves 10:1 Campaign ROI	The Economist builds great content for people who care about bus and innovation. Today the Economist is going from a world of mass one-to-one communication across each touch point in the custome
STEPAAN PER Britania Termination	Awareness Consideration V Evaluation	

ade even more allenge? Leveraging ve team.

what you promised? The iven marketing can help e. Because the more you o them at the moment

ative if marketers want to s.

harged with branding, s) must be technology ers. eMarketer predicts ore than double the

usiness, politics, science, as communication to her journey.

### MARKETING AUTOMATION

AssetThumbnail	AssetTitle	Asset Summary
BUSTING COMMON MYTHS OF MARKETING AUTOMATION Q The Reality of The Malanting Technology Jonator	Busting Common Myths of Marketing Automation: The Reality of the Marketing Technology Journey	Marketing automation is quickly becoming a competitive necessity for most organizations. According to a recent Demand Gen Report, 42% of B2B marketers identified marketing automation as the tool they plan to test or deploy in 2016—beyond predictive analysis, account-based marketing, lead nurturing, and attribution modeling.
Lead Nurturing	Lead Nurturing Guide For Modern Marketers	Successful lead nurturing builds customer loyalty and increases revenue. By anticipating the needs of the buyer and providing them with the most relevant content they need to make a smart decision even before they're ready to purchase. According to a recent Ascend2 study, the most important objectives of a lead nurturing strategy are to increase conversion rates and sales opportunities. However, 59% of B2B companies say creating
<section-header><section-header><section-header><section-header><section-header><section-header><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></section-header></section-header></section-header></section-header></section-header></section-header>	Gartner Magic Quadrant for CRM Lead Management Awareness	relevant content is their biggest obstacle to lead nurturing success. How do you choose the right CRM lead management solution? With so much competition and so many factors to consider, making a confident choice can be daunting. Ask yourself: Does it provide market-leading functionality? Does it support B2B, B2B2C, and B2C lead management processes across multiple channels—both inbound and outbound? Is it quantifiable? Does it show revenue impact?
Lead Scoring	Lead Scoring Guide For Modern Marketers         Awareness         Consideration         Evaluation	In order for a sales department to trust marketing's leads, lead scoring needs to be a priori Without it, many hot leads get tossed out with the cold leads. That's a waste of time, mon- and opportunity. According to the Lenskold Group, 68% of top marketers report lead scorir as most responsible for improving the revenue contribution of content marketing.
ACCAL MONTESIES CANADITE TRADITIONISTICS CANADITE Canaditation Contractions of the Canaditation Contractions of the Canaditations of the Canaditations of the Canaditation Contractions of the Canaditations of the Canaditations of th	Eaton Drives Pipeline Through Unique End User         Engagement & Progressive Profiling         Awareness         Consideration	As one of the largest power management companies in the world, Eaton wants to create a engaging, interactive experience for their customers. They strive to make every interaction with Eaton—whether it's in person or online—very personalized for the customer.

### CROSS-CHANNEL MARKETING

AssetThumbnail	AssetTitle	Asset Summary
	Cross Channel Orchestration Fundamentals: Aligning Web With All Marketing Channels	Today's consumers are more demanding than ever before. They wan personalized, relevant, and consistent—whether they're interacting v online, in-store, or on the phone. Oh, and they want only positive exp customer service is unacceptable across any channel, including the mobile device.
LOOKBOOK 2016 Ter Cirk December of Dyna Manering	LookBook 2015	Take a peek at some of our customers' most creative digital marketing how they used Oracle Marketing Cloud to help create them. Featurin the biggest brands in the world—Amazon, Starbucks, Lego, J. Crew, Foods—you'll see how Oracle helped them create unique, personaliz experiences across all marketing channels to increase audience engr
	Magic Quadrant for Multichannel Campaign Management	As the demand for multichannel campaign management (MCCM) grovendors has grown, too. With so many options, how do you assess to one to make the best choice for your company? Read this Gartner ar strengths and cautions associated with each vendor. You'll learn how player is rated for critical capabilities within campaign management, functions, and digital marketing content capabilities.
Five Ways Marketing Can Drive Higher Online Commerce Revenue	Five Ways Marketing Can Drive Higher Online Commerce	Online retail and e-commerce are booming. By 2019, e-commerce is billion in revenue. With 800,000 online stores to choose from, even b face fierce competition within the consumer market. The biggest stru acquisition costs low and revenue high.
	JD Williams Increases Customer Email Conversion 92% with Personalisation Awareness Consideration	A fashion retailer since 1865, JD Williams traditionally used mail cata shoppers aged 37 to 75 years old. As more consumers turned to onl Williams implemented Oracle Marketing Cloud to improve audience audience profiles. By using automated campaigns to better target cu they improved overall personalization and engagement.

an า ant experiences that are g with your company experiences. Poor ne often-overlooked

eting campaigns—and uring work from some of ew, jetBlue, and Whole alized customer ngagement.

grows, the number of so the capabilities of each analysis to learn the ow each major industry nt, advanced analytic

e is expected to hit \$480 en big players like Amazon struggle is to keep

atalogs to market to online shopping, JD ce segmentation via customer preferences,

### MOBILE MARKETING

AssetThumbnail AssetTitle Asset Summary The CMO's Guide to Mobile Marketing Mobile internet usage has overtaken the desktop as the most used digital platform—and it continues to rise. In the last few years, smartphone usage is up 395% and tablet usage is The CMD's Guide To Mobile Marketing up 1,721%. Mobile marketing is not only for B2C. As Forbes said so matter-of-factly, "B2B marketers can no longer hope their buyer finds them on the PC or Laptop." Consideration Evaluation Mobile Testing Guide for Modern Marketers As you likely know, mobile testing is the art and science of building, running, and analyzing optimization tests for mobile customer experiences. What you may not know, like many Mobile Testing marketers, is how to do mobile testing really well. It starts with a solid mobile marketing 2.000 strategy and ends with an effective mobile experience. Consideration Mobile Email Guide If you want to be a mobile marketing phenom, you need to provide your mobile users with bile Email Guid a seamless experience. Especially when you consider that 40% of email opens are now coming from mobile devices and tablets. Unfortunately, all the work we do to ensure our emails render flawlessly on the desktop doesn't take into consideration how these same emails will show up on a smaller screen. This can make for a disappointing mobile experience. Awareness 💙 Consideration 👘 Evaluation Mobile App Engagement: Given the fact that there are more mobile devices on the planet than there are human beings, Citating . The Power Is Now In Marketing's Hands engaging with customers via mobile should be a priority. Another interesting fact is that 90% e Poner & Now In Marketer of a consumer's time while on a mobile device is spent in a brand's app. Then consider this 8 from Forrester: "Today's customers demand a seamless, integrated brand experience delivered to them with ultimate simplicity and relevancy in real time." Awareness 💙 Consideration 🛛 Evaluation **Babycenter Achieves Mass Personalization with Oracle** Babycenter is a platform that provides access to new and expectant moms to help them solve problems, anticipate challenges, and celebrate exciting milestones week after week during their pregnancy. More and more expectant moms are finding Babycenter through their social apps. Awareness Consideration 🗹 Evaluation

### ACCOUNT-BASED MARKETING

AssetThumbnail	AssetTitle	Asset Summary
ACCOUNT BASILD MARKETING, THE NEW STAR OF B2N MARKETING CRIS NEW TO A CONSTRUCT STATE MARKET STATE OF THE STATE OF THE STATE MARKET STATE	<u>Account-Based Marketing:</u> <u>The New Star of B2B Marketing</u>	A recent Argyle survey found that nearly 60% of marketing organi some form of Account-Based Marketing (ABM), while 28% plan to future. This shows the rising importance of ABM in the marketing does have its challenges. Almost 30% of the same respondents o
♦ Affons	Awareness Consideration Evaluation	personalized, but consistent interactions with prospects was the r challenge in ABM.
ACCOUNT-BASED MARKETING	<u>Account-Based Marketing:</u> <u>The Next Generation of Marketing Automation</u>	Account-Based Marketing (ABM) is one of the truest ways to align marketing operations to drive holistic account interactions that yie According to the Alterra Group, "84% of marketers find that ABM benefits for retaining and expanding existing client relationships, v
	Awareness Consideration Evaluation	delivers a higher ROI than other marketing methods."
ACCOUNT BASED MARKETING	<u>Marketing Automation Fundamentals:</u> <u>Account-Based Marketing</u>	Integrating Account-Based Marketing (ABM) with marketing autor combination. Having access to relevant, persona-based, educatior prospects means you can leverage that information to market to t way. Knowing that there is an average of five people within every
	Awareness Consideration Evaluation	what better way to reach them than through ABM and marketing
Account-Based Marketing	Account-Based Marketing Guide for Modern Marketers	As a B2B Marketer, you spend a lot of your time coming up with r right prospect, at the right time, with the right message. Account- is a tried-and-true strategy to help you do all three. By treating eac one, you can deepen your relationships with individuals at key acc
	Awareness <b>Consideration</b> Evaluation	increase revenue.
(a)	How To Increase Conversion Rates With ABM Automation	The marketing team at MongoDB, the world's most popular non-redatabase, wanted to improve prospect targeting and focus on tho to become customers. With account-based marketing (ABM), the specific companies to target, thereby improving engagement and
MEAGEN EISENBERG	Awareness Consideration <b>V</b> Evaluation	

izations currently use o use it in the near mix. However, ABM claimed that maintaining most prominent

n your sales and eld higher returns. l provides significant while 97% say that it

mation is a powerful hal content about your them in a personalized B2B purchase decision, automation?

new ways to reach the -Based Marketing (ABM) ch account as a market of counts and ultimately

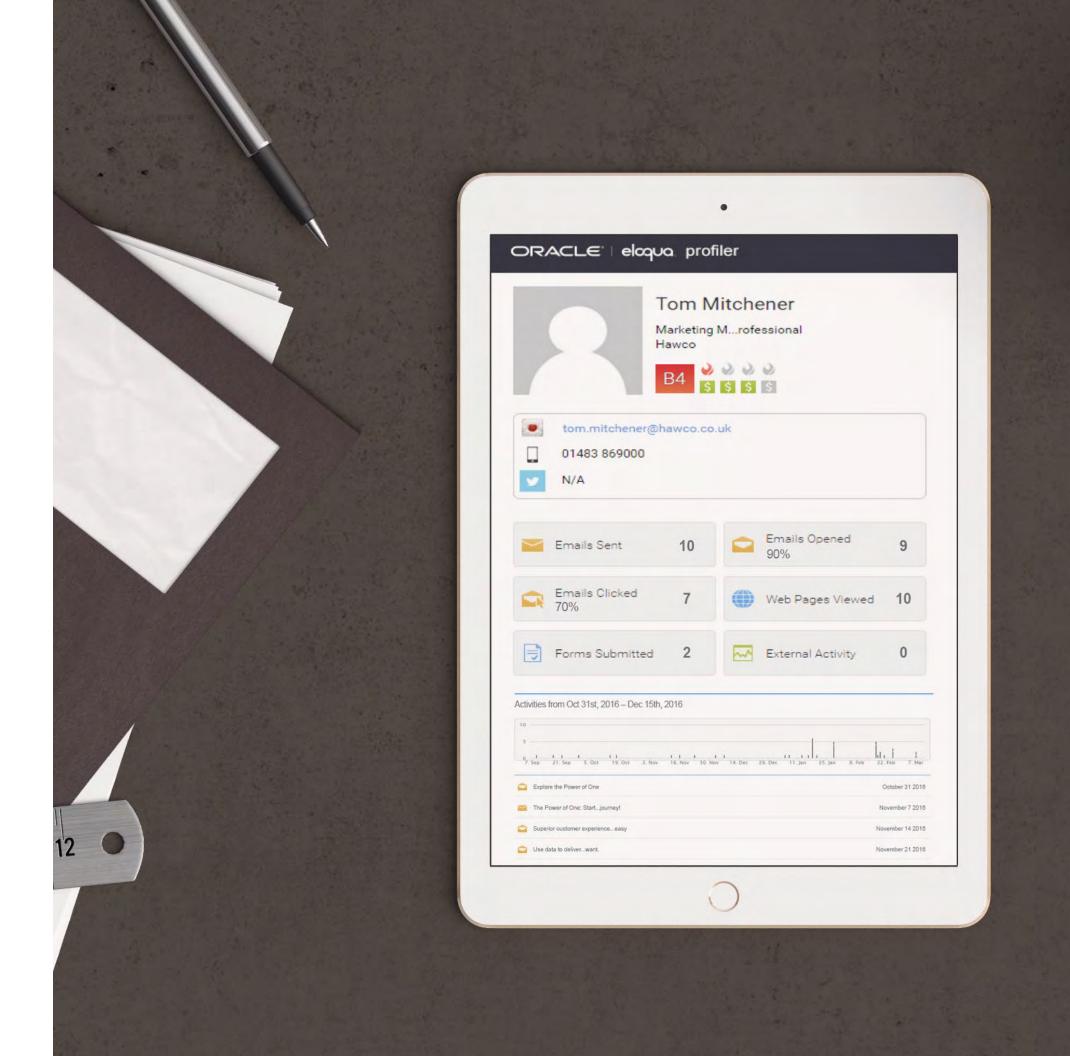
elational open source se companies most likely y were able to identify conversion metrics.

### SALES EXPERIENCE

- Upon a Lead converting into a Marketing Qualified Lead, MQLs will be routed to BDRs and ASRs via Oracle Sales Cloud, and the lead source will be noted GIC (Global Integrated Campaign).
- Profiler captures prospects' Digital Body Language (DBL), compiling a rich overview of their interactions with specific content on different channels.

### Additional sales information can be found in the Appendix:

- Funnel View
- Lead Scoring
- Inbound Sales Flow
- Outbound Sales Flow





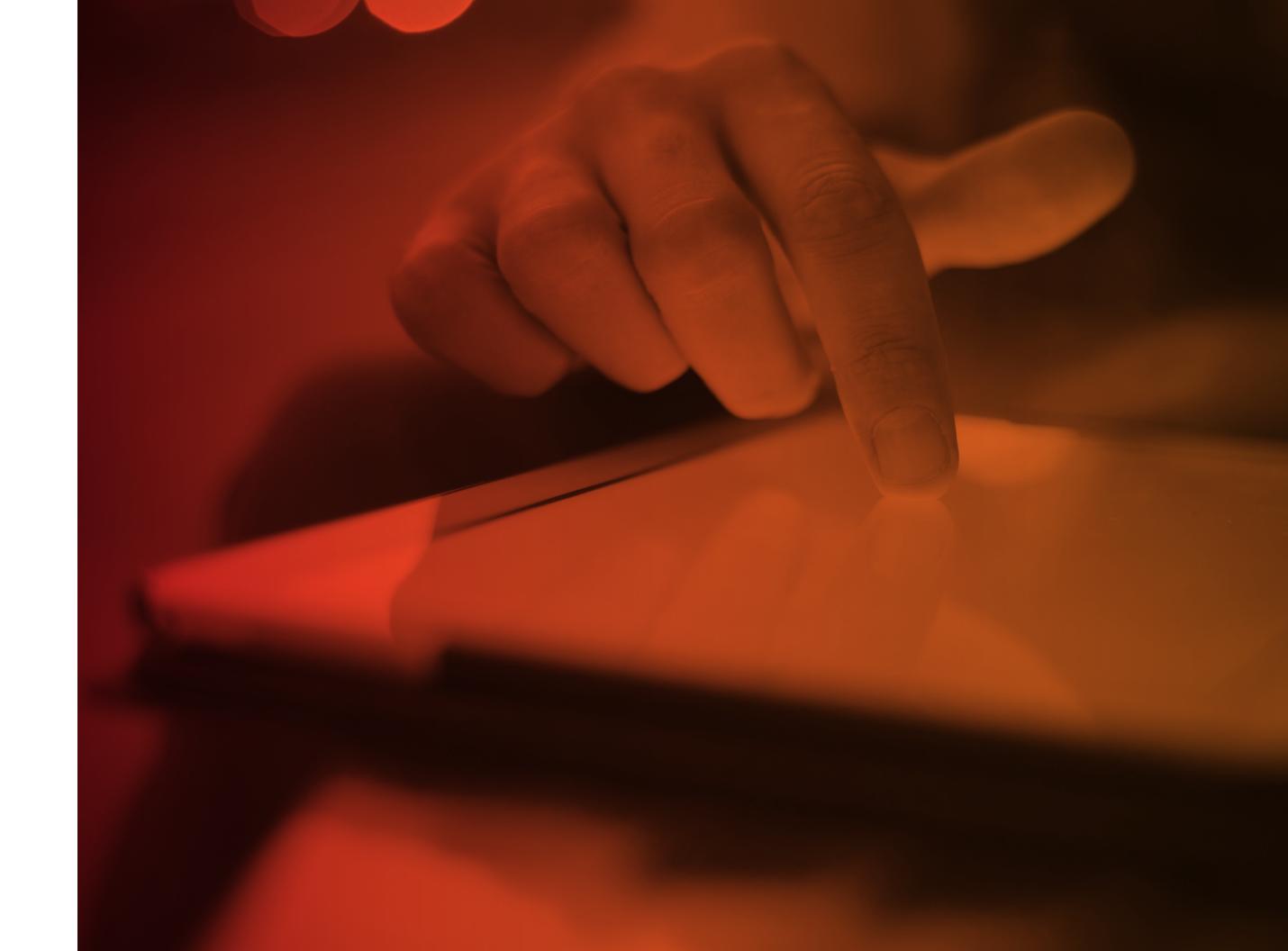
### TIMELINE FY17



Кеу	Global - English Speaking	Translated Languages			
		•	Portuguese Spanish Italian	•	French German Japanese

<b>ary</b> '17	Feb	Mar	Apr	Мау

APPENDIX



### THE FUNNEL VIEW

INTEGRATED CAMPAIGNS

UNKNOWN

### **CONTACTS & RESPONSES**

MARKETING ACTIVITY

### MARKETING QUALIFIED LEAD

SCORING

### SALES ACTIVATED LEAD

BDR VETTING

### SALES QUALIFIED **OPPORTUNITY**

KNOWN

### AWARENESS & THOUGHT LEADERSHIP

### Inegrated Campaigns

- PR and Media Placement
- Organic & Paid digital: display, social, content syndication
- Inbound: Eloqua Landing Pages, Microsites
- Demand gen campaigns: Webinar series, Content Launches
- Industry Events, Sponsorships & Speaking Engagements

### CONSIDERATION – PROSPECT NURTURE

### Create MQLs

- Launch nurture campaigns
- ABM adoption
- Mid funnel content, (industry specific, role specific)
- Pipeline Acceleration events

### PREFERENCE: REP-ENABLED SALES PLAYS Post-SQO

- Bottom of the funnel content; customer testimonials, customer reference
- Move rep-enabled on vertical content to Engage emails
- Sales and marketing alignment/conversion

## WHAT IS LEAD SCORING?

Lead scoring allows you to take everything a person IS (profile fit/explicit) and everything a person DOES (engagement/implicit) and score it. If the resulting score meets the MQL threshold the lead can be passed to the next stage of the sales cycle.

### **PROFILE FIT** (EXPLICIT)

### Who They Are

- Job Title (VP, Marketing)
- Industry (Software)
- Revenue (\$100m/year)

MARKETING QUALIFIED LEAD

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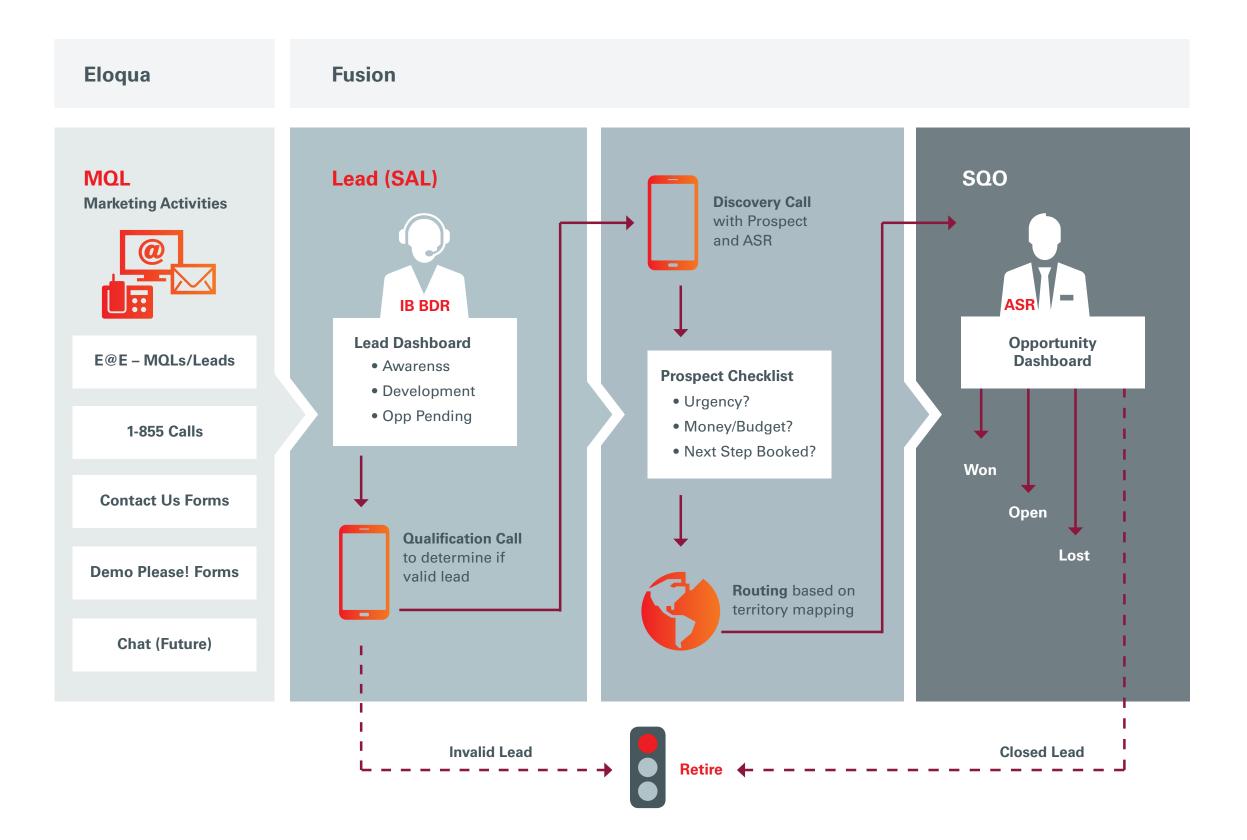
### **ENGAGEMENT** (IMPLICIT)

What They've Done

- Website Visits
- Email Click-through

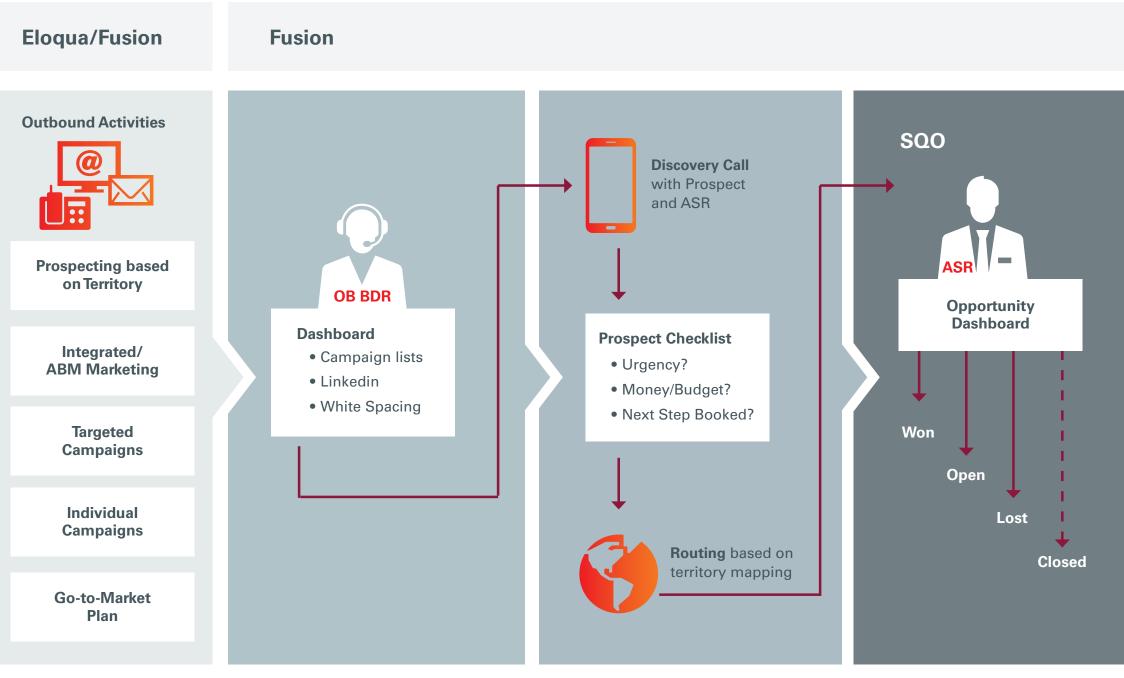
## PROPOSED PROCESS FLOW: IB TEAM

All MQLs, Inbound Calls and Contact Forms



## PROPOSED PROCESS FLOW: OB TEAM

Outbound Prospecting based on Territory



OB Rep is Primary Contact with ASR, CX and OD





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